

Privacy Policy

At eticket-dom.com, operated by Telnu B.V. trading as eTicket-DOM, we are committed to safeguarding your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, store, and protect your data when you utilize our services to assist with the official Dominican Republic e-Ticket (arrival card) required for entry into or departure from the Dominican Republic.

1. Information We Collect

We collect the following information to facilitate the completion of your Dominican Republic e-Ticket:

- Personal Information: Full name, passport number, nationality, and date of birth.
- Contact Information: Email address and phone number.
- Travel Details: Flight number, date and time of arrival or departure, airport, and seat number.
- Baggage Information: Number of checked and carry-on bags.
- Customs Declaration Details: Items brought into or out of the Dominican Republic, including goods subject to taxes, restricted items, and currency declarations.
- Health Information: Responses to health-related questions required by Dominican authorities.

2. Purpose of Data Collection

We collect this data to assist users in completing the e-Ticket accurately, ensure compliance with Dominican customs and health regulations, and facilitate a smooth entry or exit process.

3. Intermediary Service

eticket-dom.com operates as an independent intermediary service and is not affiliated with the Dominican government. We assist users in submitting their information through official channels but cannot guarantee approval or acceptance.

4. Data Storage and Security

Personal data is securely stored on servers protected by encryption and access controls. We use appropriate technical and organizational measures to prevent unauthorized access, alteration, disclosure, or destruction of your data.

5. Data Sharing

We share your information only with the relevant Dominican authorities as required to process your e-Ticket. We do not share personal data with third parties for marketing or other purposes without consent, unless required by law.

6. Data Retention

We retain your data only as long as necessary for processing or as required by law, typically up to two years.

7. Your Rights

You have the right to access, correct, or delete your personal data, and to restrict or object to its processing. To exercise these rights, contact us at info@eticket-dom.com.

8. Cookies and Tracking

We use cookies and similar tracking technologies to improve your experience. See our Cookie Policy for details.

9. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be published on our website.

10. Contact Information

Email: info@eticket-dom.com

Address: Otto Reuchlinweg 1142, 3072 MD Rotterdam, The Netherlands

Phone: +31 85 060 48 60

By using our services, you agree to this Privacy Policy and the processing of your information as described.

